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www.baycaravanpark.co.uk

RULES AND CONDITIONS FOR OWNERS OF HOLIDAY CARAVANS

The following 'Rules and Conditions' supersede all previous conditions and the acceptance of which shall be confirmed by signature of the Caravan Owner upon his/her/their annual Site Licence. The Company's decision upon all matters arising from these conditions shall be final.

November 2023



RULES AND CONDITIONS

1. CHARGES

SITE FEE

- (1) Site Fee will cover the period from 1 February of the current year to 31 January of the following year. Caravan Owners will be notified – shortly before the close of the season – of the annual Site Fee for the forthcoming year. The Site Fee must be paid by no later than the close of business on 31 January. Caravan Owners may be invited, at the discretion of the Company, to pay a deposit before the Park closes entirely for Christmas (date as advised in annual Newsletter) that will entitle them to a discount on their annual fee IF the remainder is paid before 1 February. The Company will accept written requests for payment by instalments but acceptance of such a request will be at the total discretion of the Company and additional charges will be levied. Caravan Owners who fail to pay by the due date or make alternative arrangements in writing to the Company shall be obliged to remove the caravan by 1 February – failure to do so will render the full annual Site Fee payable.
- (2) In the event that a Caravan Owners does not wish to renew their Site Licence for the following season the Park Office must be notified at the end of the current season o.e October/November. This will enable the Company to procure a buyer prior to the Caravan Owner being liable for the Site Fee for the following season. In this regard, the Caravan Owner would be allowed to pay by monthly instalment until the caravan is sold. A Caravan Owner is responsible for the Site Fee for the month in which their caravan is sold, regardless on when in the month the sale is concluded. This can be deducted from the sale proceeds and will be shown as a deduction on the Sales Invoice.
- (3) All caravans must be sold through the Park Office for which a charge will be levied. Such a charge will be based upon a percentage of the value of the sited caravan. Sale transactions undertaken by cheque will take a minimum of 10 days to complete.

COMMISSION RATES

SELLING PRICE	RATE
£10,000+	5%
£1,000 - £9,999	10%

- (4) Strictly no refunds will be payable should a caravan be removed or sold during a season. A purchaser receives the benefit of a fully paid-up Site Fee. For security and safety reasons all barrier cards and caravan keys must be returned to the Park Office prior to gas and electric safety tests being carried out. Payment for the caravan will not be released until these tests have been concluded.

RATES

- (1) All caravans will be charged a fee for water and general rates on behalf of the Local Authority. These will be calculated on an annual basis and notified to the Caravan Owner accordingly. Liability for Rates shall remain with the Owner of the caravan as of June each season.
- (2) The seller of a caravan mid-season will be entitled to a Rates refund on a pro rata basis, with the purchaser liable for the remainder of annual Rates fee. A Caravan Owner is responsible for the Rates for the month in which their caravan is sold, regardless on when in the month the sale is concluded.

ELECTRICITY

- (1) An electricity standing charge is incorporated into the annual Site Fee.
- (2) The electricity meters on the caravans will be read during the season and Caravan Owners will be invoiced accordingly. Electricity charges are due and payable within 14 days of the invoice date. Upon the sale of a caravan the electricity meter will be read and the seller charged accordingly.

DISCONNECTION OF SERVICES

- (1) In the event that a Caravan Owner wishes to remove their caravan from the Site, a disconnection fee will be payable – the current cost of which can be obtained from the Park Office.

2. CARAVAN OWNER

- (1) The Caravan Owner is the person whose name and signature appear on the original Purchase Invoice, and is subsequently issued with a Site Licence to occupy a pitch on The Bay Caravan Park. The Caravan Owner will be required to acknowledge receipt and acceptance of these Site 'Rules and Conditions' by annually

signing their Site Licence and returning it to the Park Office. Staff will only accept a signed Site Licence if it is accompanied by the additional requested proof of address (as advised in the annual Newsletter).

- (2) It is the responsibility of the Caravan Owner to ensure that all other persons utilising the caravan strictly adhere to these 'Rules and Conditions'.
- (3) To comply with the Caravan Acts a register of Owners is kept and no Caravan Owner may transfer the licence with the Caravan.

3. SITE LICENCE

- (1) The Site Licence shall apply from 1 February to 31 January of the following year. Your Site Licence is renewed annually and a signed Site Licence along with any additional requested documents, must be returned to the Park Office upon payment of Site Fee.
- (2) Failure to fully complete and sign the Site Licence will result in your Site Fee not being accepted.
- (3) No payment for Site Fee can be made over the phone without a signed Site Licence and requested documentaion having already been received by the Park Office.

4. SHARING

- (1) A Caravan Owner shall not be entitled to share their licence with any other person(s).

5. TRANSFER

- (1) A Caravan Owner shall not be entitled to transfer their Licence/caravan to any other person(s).

6. LETTING

- (1) For reasons of security and public order on the site Caravan Owners MAY NOT LET their caravans (either for reward or otherwise).
- (2) The company will consider applications on behalf of relatives provided:
 - (a) An 'Application for Use of Caravan' form has been completed in full and handed into the Park Office.
 - (b) Both the Caravan Owner and the intended occupiers sign the application. This will be taken as a formal acceptance to the 'Rules and Conditions'.The person(s) intended on using the caravan are permitted to stay for a maximum of 14 days with a further 28 day break period, before the same applicant can submit a further application to stay again.

7. SEASON

- (1) A Caravan Owner shall be entitled to frequent their caravan during the period 1 February to 30 November of each year – this period is defined as the 'season'. While the Caravan Owner will be entitled to retain their pitch between 1 December and 1 February, access to their caravan is purely for maintenance only and no overnight stay is permitted.
- (2) The Caravan Park falls under the jurisdiction of The Vale of Glamorgan Council. The Bay Caravan Park is a holiday park and is licenced for 10 months – i.e 1 February to 30 November. The park address must not be used a permanent home for any length of time and every Caravan Owner must provide a main residential address, along with sufficient proof of said address.

8. CARAVAN VALUATIONS

- (1) Caravan valuations (for the purposes of sale or otherwise) are set by the Company and are not subject to alteration. Caravan valuations do not increase over time, regardless of any works carried out. A Caravan Owner carried out work in the area surrounding their caravan understanding this will not reflect in the price of the caravan should they decide to sell. The Company values the caravan only, and in the condition it is on the day it is inspected. Please see the Caravan Valuation Request and Caravan Sales Agreement forms available in the Park Office.

9. GRASS CUTTING

- (1) Each Caravan Owner shall be responsible for the cutting of grass from the door of their caravan across to the adjacent caravan (minus 1 foot) and 1 foot perimeter around the edge of their own caravan. Failure to do so will result in the Company carrying out such work for a charge – see Park Office for current prices.
- (2) All grass cuttings must be placed in a green garden waste bag; these can be purchased from the Council Offices or the Park Office, and placed in front of your caravan (ideally hung on tow bar) for collection on Monday mornings. This practice takes place from March – November of each season.

10. CAR PARKING

- (1) All Caravan Owner vehicles are to be parked in the car parking areas provided and NOT on grassed areas. This will be restricted in any event to ONE VEHICLE per caravan – any additional vehicles must be parked in the Overflow Car Park. The area directly in front of the gas compound must be kept clear at all times.
- (2) ALL COMMERCIAL VEHICLES (i.e work vans etc) are to be parked in the Overflow Car Park at all times. Due to the heavy demand for car parking spaces by the Park Office, Caravan Owners of the top field have priority in this location.
- (3) PARKING ON THE ROADSIDE AND IN FRONT OF FIELD ENTRANCES IS STRICTLY PROHIBITED.

11. SECURITY & SAFETY

ACCESS

Each Caravan Owner shall receive the following:

- (1) One perimeter pass – access to the Cliff Top Walk/Coastal Paths. Replacement cards can be obtained at a cost of £10.00 each. A replacement will subsequently void the previous card.
- (2) One barrier pass – access in/out of the main entry/exit barriers. Replacement cards can be obtained at a cost of £10.00 each. A replacement will subsequently void the previous card.

THESE CARDS/FOBS ARE TO BE USED BY THE LICENCE HOLDER ONLY AND ARE NOT TO BE GIVEN TO VISITORS TO GAIN ACCESS TO THE PARK/FACILITIES (UNLESS DOING SO IN CONJUNCTION WITH 'APPLICATION FOR USE OF CARAVAN').

EACH CARAVAN OWNER WILL RECEIVE ONE OF EACH – NO ADDITIONAL ITEMS CAN BE PURCHASED.

MOTORHOMES AND TOURERS

- (1) Motorhomes and tourers are not permitted on the Caravan Park at any time.

COMMERCIAL VEHICLES

- (1) Commercial vehicles (i.e work vans etc) are to be parked in the Overflow Car Park at all times.

VEHICLE REGISTRATION NUMBERS

- (1) Vehicle registration numbers must be notified at the Park Office (on the Site Licence) and also any change thereof during the season.

SPEED LIMIT

- (1) Speed limits of 8mph apply across the park and will be strictly enforced.

KEYS

- (1) A spare key for each caravan on the Park will be retained by the Park Office to ensure security and to confirm to Local Authority Regulations.

12. HEALTH & SAFETY

CARAVAN OWNERS

- (1) All Caravan Owners will be required to sign a Site Licence at the beginning of every season confirmation their acceptance and understanding of the fact that the Company implements a Health & Safety Policy on the Caravan Park.

VISITORS

- (a) ALL visitors are to be let in/out of the Park by the Caravan Owner they are visiting. By signing a Site Licence, Caravan Owners are to take responsibility in informing their visitors of the Company's Health & Safety Policies.

HAZARDS

- (1) It is the responsibility of every Caravan Owner to report any potential hazard to the Park Office.

13. BINS/RECYCLING

- (1) Each Caravan Owner is responsible for the packing and transporting of their waste materials to the Refuse/Recycling Compounds situated around the park.

**GLASS BINS - PAPER/CARD - PLASTIC/TINS - FOOD,
GENERAL WASTE: BLACK BIN BAGS CONTAINING ANY OTHER WASTE NOT APPLICABLE IN THE ABOVE CATEGORIES.**

PLEASE NOTE THESE BINS ARE TO BE USED FOR WASTE FROM THE CARAVAN PARK ONLY – ANYONE FOUND TO BE BRINGING WASTE ONTO THE PARK FROM ELSEWHERE WILL BE REPRIMANDED ACCORDINGLY.

GREEN BAGS: GRASS CUTTINGS ETC. THESE ARE COLLECTED MONDAY MORNINGS THROUGHOUT THE SEASON.

- (2) The bin compounds are not a dumping ground. Non-household waste such as mattresses, electrical goods, garden furniture, old decking etc. should be disposed of away from the Park. *Your nearest recycling facility is situated at Civic Amenity Site, Hayes Road, Sully.* Anyone found dumping such items will be fined for its proper disposal.

PLEASE NOTE: Refuse must not be flushed down the toilets as the sewage pump is not designed to accommodate this type of waste material.

14. PETS

PETS

- (1) Dogs, cats, birds or any other pets are allowed on site at the sole discretion of the Company and upon specified terms. Such permission will be rescinded should the Company deem it necessary.

DOGS

- (1) No dogs are to be left unattended for any length of time either inside or outside a caravan. No dogs are permitted in the Children's Play Area, Club House, Family Room or Swimming Pool complex. All dogs must be kept on a

short lead and under strict control at all times when on the Park and must be exercised outside the boundary of the Park or within the Dog Exercise Area.

NOISE

- (1) Noise levels (i.e. dogs barking, birds screeching) must be kept to a minimum so as not to disturb other Caravan Owners on the site.

MESS

- (a) Caravan Owners will be expected to be considerate to those around them. Any mess on Park must be cleared away immediately by the Owner – BAG IT AND BIN IT. Bags and a bin are provided outside the dog exercise area. Any Caravan Owner found to be leaving mess uncollected may face repercussions.

ABANDONED PETS

- (a) Any pet left on the Caravan Park during the closed season – or left unattended for a significant or noticeable period of time – will be removed from the Park as deemed appropriate.

15. PITCHES

- (1) The company is unable to guarantee the retention of an allocated pitch during a season but every endeavour will be made to avoid any such removal.

16. SWIMMING POOL COMPLEX

SWIMMING POOL COMPLEX

- (1) The swimming pool is a free facility provided for Caravan Owners only. Opening hours shall be at the discretion of the Company. Any visitors wishing to utilise these facilities must obtain permission from the Park Office (via a completed 'Application for Use of Caravan').
- (2) Any misuse or vandalism will result in its immediate closure and it will be reopened at the Company's discretion.
- (3) All Caravan Owners will be notified of the intended policies/procedures regarding entry/booking in advance of the complex opening each season.
- (4) Children under the age of 15 MUST be accompanied in the swimming pool complex by a responsible adult (a person over the age of 18 years) at all times. Any child/children found unsupervised within the swimming pool complex will be told to leave and the Caravan Owner responsible for said child/children will receive written notification that neither they nor their visitors are entitled to utilise the facility for the remainder of the current season. If the request is not strictly adhered to then the Caravan Owner's Site Licence may be rescinded.
- (5) Diving, running and jumping into the water, back flips, front flips, snorkelling, ball games, air beds etc, are not permitted in the swimming pool. Please move around the Swimming Pool Complex at a walk – running is strictly prohibited. Horseplay and general fooling about will not be tolerated; this also includes pushing or throwing persons into the water.
- (6) Babies and toddlers must be clothed in suitable bathing costumes whilst in the water.
- (7) Dogs, bicycles, sit on toys, skateboards, roller blades or ball games of any nature are not permitted within the complex.
- (8) The taking of photographs is strictly prohibited within the confines of the Swimming Pool Complex.

PLEASE NOTE: FURTHER INFORMATION CAN BE FOUND IN THE PARK'S 'SWIMMING POOL SAFETY GUIDE'.

ADMISSIONS POLICY

- | | |
|---|-------------------|
| Adult (18yrs+) 1 child up to 3yrs | – Supervision 1:1 |
| Adult (18yrs+) + 2 children ages 4-7yrs | – Supervision 1:2 |
| Adult (18yrs+) +4 children ages 8-15yrs | – Supervision 1:4 |

PLEASE NOTE THAT THE POOL WILL BE SAFER IF ALL SWIMMERS ACT RESPONSIBLY.

17. SURVEILLANCE SYSTEM

- (1) There is a 24 hour CCTV surveillance system operating throughout the Park.
- (2) The pictures are being continually recorded and footage will be used as evidence if any misdemeanours occur.

18. CHILDREN'S PLAY AREA

- (1) Children under the age of 10 must be supervised by a responsible adult (i.e. a person over the age of 18 years) while utilising the play equipment. This facility is used at your own risk – the Company accepts no liability for any accidents incurred while using this play equipment. Any misuse or vandalism of any of the play equipment should be reported to the Park Office immediately. CCTV in operation.

19. TENNIS COURTS

- (1) Caravan Owners have free use of the Tennis Courts, but are requested to confine their usage to one-hour sessions. Only tennis shoes or training shoes are to be worn on the Tennis Courts. This facility is to be used at your own risk - the Company accepts no liability for any accidents incurred while using this facility.

20. CHILDREN

- (1) No child under the age of 15 should be left unsupervised in a caravan at any time. All parents/guardians are responsible for the actions and conduct of their children and/or any other children who are deemed to be under their supervision or control whilst on the Park.
- (2) Children are not permitted, under any circumstances, to play ball games around the caravans or in the car parks. Cycling is strictly prohibited anywhere on the park. Tennis is to be played on the Tennis Courts and all other ball games are to be played on the large Sports Field in front of the Swimming Pool. Multi-sport units have been provided on the Sports Field in front of the Swimming Pool for use by children of all ages and abilities. Therefore, children seen kicking footballs at the side or onto the roof of the Swimming Pool Complex/Clubhouse will be asked to leave the field and will not be allowed to utilise this facility for the remainder of the season.

21. VISITORS

- (1) All visitors are to be let in/out of the park via your barrier pass. The entry buzzer is no longer in use. By letting in your visitors, you are taking responsibility for any/all actions of those visitors whilst on park.
- (2) On weekends, visitors will only be allowed to park their vehicles on the Park at the discretion of the Park Office; car parking facilities are for use first and foremost by Caravan Owners.
- (3) Except by prior arrangement, no more than 4 visitors per caravan shall be permitted. All visitors are the responsibility of the Caravan Owner they are visiting and are deemed to have notice and acceptance of the Site Rules and Conditions contained herein.

22. EXTERNAL ERECTIONS

- (1) All external erections – such as fencing, satellite dishes, clothes drying lines, gazebos, tents, paddling pools etc. – are prohibited unless a Work Plan Sheet (available from the Park Office) has been filled in and consequently approved by the Company. This rule will be strictly enforced. No permanent structures whatsoever are permitted to be erected. Windbreaks are to be kept to a maximum of one per caravan and must be taken down at night. Windbreaks, chairs etc. must not be used as a barrier to cordon off a caravan. There must be access between caravans at all times.

23. SWIMMING/PADDLING POOLS

- (1) In the interest of health and safety, the use of any outdoor water-based games/activity units, such as paddling pools, swimming pools, slip and slides etc. is strictly prohibited.

24. STEPS, BALCONIES & VERANDAS

- (1) At the time of compiling these Rules & Conditions, steps, balconies and verandas of a wooden construction are acceptable to the Environmental Health Department and the Fire Service – as long as they are not enclosed in any way and as long as they are not utilised for storage purposes. A veranda must not be enclosed or covered in any way. The area below a veranda or set of steps must be kept clear at all times (i.e. not used for storage).

25. STORAGE

- (1) The space beneath a caravan is not to be utilised for storage purposes. This practice is both extremely dangerous and also unsightly. Storage boxes are permitted but must be constructed from a NON-BOMBUSTABLE material (plastic is not permitted). The maximum size of a storage box is 6' long x 4' wide x 4' high.
- (2) All caravans on site are restricted to one storage box (as described above) each. Accordingly any van with two boxes will have to arrange for the second to be removed immediately.
- (3) Large garden furniture, picnic benches etc. must be securely stored during the closed season, and during the season when the caravan is not in used. Smaller lightweight items should be stored either in a Caravan Owner's caravan or storage box.
- (4) Storage and the use of domestic appliances, including washing machines, within storage boxes is NOT ACCEPTABLE within the terms of the Park's Insurance Policy. Only domestic appliances installed within the caravan itself are deemed acceptable.

26. GAS ELECTRICAL & FIRE APPLIANCES

- (1) Caravan Owners are responsible for all such appliances within their caravans and must comply with all Fire Safety Regulations as amended from time to time. The Company strongly recommends that annual safety checks are carried out on all appliances by qualified fitters. All caravans must be fitted with at least a 7kg dry powder fire extinguisher. All gas bottles are to be purchased through the Park Office, and only two gas bottles are permitted outside a caravan at any one time. No additional gas bottles of any kind (BBQ or otherwise) are to be stored underneath a caravan. A Caravan Owner is required to put a new gas and electricity safety certificate on their caravan during the sales process should they decide to sell their caravan. The Company recommends that all gas bottles are adequately secured (i.e. chained together).

27. SITE INSPECTION

- (1) A member of staff will carry out a monthly Site Inspection throughout the season. The main aspects of the inspection include, but are in no way limited to:
Is the grass surrounding a caravan appropriately cut/strimmed? Is the outside of the caravan clean to a reasonable standard? Is there emergency access between caravans? Are items being stored dangerously (i.e. under a veranda)? Is the area outside a caravan in generally unsightly condition? Does a Caravan Owner have more than two gas bottles outside their caravan?
- (2) A Caravan Owner will receive notification from the Company should they fail any aspect of a Site Inspection. They will be given an appropriate amount of time to rectify the situation, but a charge will be levied should any Caravan Owner ignore the recommendations or simply refuse to carry out the necessary work.

28. BARBECUES

- (1) All barbecues unless undertaken in a responsible manner, can be extremely dangerous in the close proximity of a caravan. Therefore, only small family barbecues are permitted. All evening barbecues must be finished by 10.30pm. Noise levels must be kept to a minimum and children must be closely supervised at all times and should not be permitted to play around by the barbecue or run around between caravans. A Caravan Owner found not taking the necessary safety precautions when using a barbecue will not be permitted to engage in this activity for the remainder of the season. The coals, ashes etc. must be extinguished completely before being disposed of. Under no circumstances whatsoever must hot coals or ashes be tipped onto the grassed areas surrounding the caravans.

29. SOCIAL GATHERINGS

- (1) All Caravan Owners are responsible for the behaviour and conduct of visitors to their caravan and this particularly applies to parties and social gatherings. In this regard, noise levels must be kept to a minimum and all outside activities must cease by 10.30pm. Consideration must be given to other Caravan Owners on the site and late night rowdiness and horseplay will not be tolerated. Appropriate steps will be taken against any Caravan Owner who is responsible for this rule being breached either by himself/herself, family or visitors.
- (2) Relatives or friends of a Caravan Owner are not permitted to attend any function on the Caravan Park without the Caravan Owner being present. (Refer to the paragraph above). Extreme action will be taken if a Caravan Owner – or their relatives or friends - cause or are involved in any fighting or major disturbances on the Caravan Park. A Caravan Owner will be held liable and will be invoiced for any damage caused as a result of such a disturbance, and their Site Licence will be reviewed.

30. INSURANCE

- (1) All caravans must be comprehensively insured (inclusive of public liability) at all times. A copy of the insurance certificate must be handed in to the Park Office upon the purchase of a caravan, and subsequently on its renewal date every year. The Company shall not be liable for any loss or damage to any caravan/vehicle, howsoever caused, on the Caravan Park grounds. No liability shall attach to the Company for any personal injury, howsoever caused, on the Caravan Park grounds (including the shop, amenity buildings, tennis courts, and children's play area, swimming pool etc.).

31. PRIVATE TELEPHONE LINES

- (1) At the time of these 'Rules and Conditions' being compiled, no new private telephone line installations are permitted.

32. LAUNDERETTE

- (1) Token-operated washing machines and tumble-dryers are available for the use of Caravan Owners. However, use of these facilities is entirely at the Caravan Owner's own risk and no liability shall attach to the Company for any personal injury or damage to any article of clothing etc. arising from the use of this laundry equipment.
- (2) All Caravan Owners will be notified of the intended policies/procedures regarding entry/booking in advance of the complex opening each season.

33. MOTORISED SCOOTERS

- (1) The use of petrol or battery powered scooters is strictly prohibited on the Park.

PLEASE NOTE: THIS DOES NOT INCLUDE THE USE OF MOBILITY SCOOTERS OF ANY KIND.

34. CLUBHOUSE

- (1) Opening hours are at the discretion of the Company and are subject to change. Children under the age of 18 years are permitted in the Clubhouse at certain times/for particular events. Please see park notice boards/website throughout the season for further details.

35. FAMILY ROOM

- (1) Opening hours are at the discretion of the Company and are subject to change. Children between 16 – 18 years may use the Family Room unaccompanied. Children of 15 years and under are permitted in the Family Room accompanied by a responsible adult (a person of 18 years and over).

36. ALCOHOL & DRUG ABUSE

- (1) Alcohol and drug abuse will not be tolerated by any person on The Bay Caravan Park grounds. A breach of this rule may result in the immediate rescission of the Site Licence and exit from the Park. If deemed necessary, the police will be informed.

37. VANDALISM

- (1) Vandalism or abuse of any kind will not be tolerated. Severe steps will be taken against any Caravan Owner, visitor or child found vandalising or abusing any equipment or facility on the Park. Caravan Owners will be held liable and will be invoiced for any damage caused, including the refilling of fire extinguishers that are set off by themselves, their children or their visitors on the Park.

38. SOCIAL MEDIA

- (1) All Caravan Owners will be expected to conduct themselves in a way as to not bring the Caravan Park into disrepute, or to not in any way cause aggravation or conflict with any other Caravan Owner or member of staff. Any Caravan Owner found to be in breach of this, or who falls below the behaviour standards expected by the Company, may face disciplinary action.

39. STAFF

- (1) All staff at The Bay Caravan Park will use their best endeavours to assist Caravan Owners on any matter. However, whilst the Company is always open to constructive criticism, the Company will not tolerate any abuse/harassment/invasion of privacy of its staff whether verbal or otherwise, either in person, on the phone or via any other means. Any Caravan Owner contravening this will be requested to remove their caravan from the site.
- (2) Should a Caravan Owner feel that they are unable to obtain a satisfactory answer to a specific query please refer the matter to the Company's head office, in writing at: Hamlett Enterprises Ltd, Ystrad Court, Ystradowen, Cowbridge, Vale of Glamorgan, CF71 7TN

40. MISCELLANEOUS

- (1) The Company reserves the right to terminate a Site Licence at any time without ascribing any reason for doing so.
- (2) Caravans of 10 years or over in age may remain on the site at the sole discretion of the Company.
- (3) Caravans over the age of 15 years cannot be resold or transferred but may be taken off site by the Caravan Owner. Please note a disconnection fee is payable.
- (4) The Site Licence on caravans over the age of 20 years will not be renewed.
- (5) Areas under and within 5ft of each caravan shall be kept free from rubbish, weeds, undergrowth etc., and are the sole responsibility of the Caravan Owner. Shrubs, bushes, rose trees etc. must not exceed 1' in height around the perimeter of a caravan. Plants in pots must not be placed less than one meter away from a caravan.
- (6) Plants are not to be grown on trellises etc.
- (7) The exterior of caravans must be regularly maintained and kept clean. When the exterior of a caravan requires painting it must be done in a colour which blends in with the general tone of the site and must be acceptable to the Company.
- (8) Notice of proposed removal must be given at least 4 weeks in advance – no caravan may be removed until there has been compliance with all conditions within this Agreement. Please note a disconnection fee will be charged.
- (9) No trading of whatever kind is allowed within or around the caravan area.
- (10) Noise levels must be kept to a minimum after 10.30pm and the playing of loud music after this time is strictly forbidden. This rule must be strictly adhered to.
- (11) Offensive language and/or aggressive behaviour will not be tolerated on the Site. Any Caravan Owner, child or visitor displaying any of the above tendencies will be requested to leave the site, and the associated Caravan Owner's Site Licence reviewed.
- (12) Underage drinking and drug abuse will not be tolerated and will be dealt with severely. South Wales Police will be informed.
- (13) A maximum of 2 gas bottles are to be used at any one time and they are to be placed on a hard standing. The gas bottles remain the property of the gas supplier.
- (14) Keys will not be accepted – allowing a Caravan Owner to “walk away” from a caravan until all relevant fees relating to the removal have been paid. The Caravan Owner will also remain liable for all caravan and park related bills until these fees are paid.
- (15) GDPR – Please see our Privacy Notice available in the Park Office and at www.baycaravanpark.co.uk for further details.
- (16) The Bay Caravan Park falls under the jurisdiction of the Vale of Glamorgan Council and therefore may on occasion be forced to follow guidance or instruction from them in relation to all aspects of the Caravan Park.
- (17) The Company will always do its best to ensure the Caravan Park remains open throughout the season but should extreme circumstances/acts of God (such as electrical failure, heavy snow etc.) force the Caravan Park to close all Caravan Owners must return to the home address provided on the Site Licence.



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